



## The Learning & Development Resource Centre.

Product Title	Category / Format	Excl. Vat
5 Questions Every Leader Must Ask (DVD) (DS)	DVD	R 26 535,65
6 Principles to Negotiate Anything with Ed Brodow (DVD) (DS)	DVD	R 20 920,00
A Better Way (DVD) (DS)	DVD	R 20 920,00
A Leader's Guide to Delegating (DVD) (DS)	DVD	R 26 535,65
Abilene Paradox (DVD) (DS)	DVD	R 26 535,65
Accountability That Works! (DVD) (DS)	DVD	R 26 535,65
Accountability Toolkit (DVD) (DS)	DVD	R 20 920,00
Accountability Toolkit, Government Version (DVD) (DS)	DVD	R 20 920,00
ACTIONS Speak! Behavioural Interviewing with Dr. Paul Green (DVD) (DS)	DVD	R 26 535,65
After All You're the Supervisor 3rd Edition (DVD) (DS)	DVD	R 26 535,65
And When You Fall? (DVD) (DS)	DVD	R 9 687,83
Attitude Virus 2E, Workforce (Manufacturing) Version (DVD) (DS)	DVD	R 26 535,65
Attitude Virus: Curing Negativity in the Workplace 2nd Ed Government Version (DVD) (DS)	DVD	R 26 535,65
Attitude Virus: Curing Negativity in the Workplace, 2nd Edition (DVD) (DS)	DVD	R 26 535,65
Breakthrough Listening (DVD)	DVD	R 4 746,09
Bullying and Respect in the Workplace (DVD)	DVD	R 5 588,70

Call Of The Mummy (DVD) (DS)	DVD	R 20 920,00
Can We Count on You? (DVD) (DS)	DVD	R 20 920,00
Change and Innovation through Brainstorming (DVD) (DS)	DVD	R 26 535,65
Clarity Imperative: Getting Everyone on the Same Page (DVD) (DS)	DVD	R 23 727,83
Cliff's Customer Service Adventure (DVD) (DS)	DVD	R 20 920,00
Communicating Non-Defensively (DVD) (DS)	DVD	R 23 727,83
Communication Counts: Speaking and Listening for Results (DVD) (DS)	DVD	R 20 920,00
Communication In Healthcare (DVD) (DS)	DVD	R 20 920,00
Communication Toolkit (DVD) (DS)	DVD	R 23 727,83
Communication: The Nonverbal Agenda (DVD) (DS)	DVD	R 23 727,83
Competitive Edge (DVD) (DS)	DVD	R 20 920,00
Conflicts in the Workplace: Sources & Solutions (DVD)	DVD	R 5 588,70
Courageous Followers, Courageous Leaders (DVD) (DS)	DVD	R 23 727,83
Curse Of The Vanishing Employees (DVD) (DS)	DVD	R 23 727,83
Customer Service Counts (DVD)	DVD	R 5 588,70
Customer Service the Telephone Connection (DVD)	DVD	R 5 588,70
Customer Service Toolkit (DVD) (DS)	DVD	R 26 535,65
Dealing With Conflict (DVD) (DS)	DVD	R 26 535,65
Dealing With Conflict, Healthcare Version (DVD) (DS)	DVD	R 18 112,17
Dealing with the Irate Customer (DVD)	DVD	R 5 588,70
Earthquake Preparedness Training (DVD)	DVD	R 4 746,09
Emotional Intelligence (DVD) (DS)	DVD	R 26 535,65
Emotional Intelligence, Manufacturing Version (DVD) (DS)	DVD	R 26 535,65
Ethics 4 Everyone (DVD) (DS)	DVD	R 27 940,00

Everest (DVD) (DS)	DVD	R 18 112,17
Fairness Factor: Managing Employee Termination (DVD) (DS)	DVD	R 9 687,83
Fairness Factor: Managing Performance & Discipline (DVD) (DS)	DVD	R 9 687,83
Five Dysfunctions of a Team Video	DVD	R 13 900,00
Flight 232: The Power of Teamwork (DVD) (DS)	DVD	R 12 495,65
Fun is Good! (DVD) (DS)	DVD	R 20 920,00
General Hospitable: Keeping Your Patients Satisfied (DVD) (DS)	DVD	R 18 112,17
Give em the PICKLE! (DVD) (DS)	DVD	R 26 535,65
Groupthink, 2nd Edition (DVD) (DS)	DVD	R 26 535,65
Harassment: Sex, Religion, and Beyond (DVD) Employee Version	DVD	R 9 800,00
Harassment: Sex, Religion, and Beyond (DVD) Manager Version	DVD	R 9 800,00
HazMat: What You Need to Know (DVD)	DVD	R 4 746,09
Health and Safety Collection (DVD)	DVD	R 14 012,17
Healthcare Toolkit, Volumes 1 and 2 (DVD) (DS)	DVD	R 26 535,65
How to Connect in Business in 90 Seconds or Less (DVD) (DS)	DVD	R 26 535,65
How to Connect in Healthcare in 90 Seconds or Less (DVD) (DS)	DVD	R 26 535,65
How to Write and Deliver Great Speeches (DVD)	DVD	R 4 746,09
In This Together (DVD) (DS)	DVD	R 26 535,65
Invisible Man Meets The Mummy, Government Version (DVD) (DS)	DVD	R 23 727,83
Invisible Man Meets The Mummy, Healthcare Version (DVD) (DS)	DVD	R 18 112,17
Is Good Enough? (DVD) (DS)	DVD	R 9 687,83
It's A Dog's World, 2nd Edition (DVD) (DS)	DVD	R 20 920,00
It's OKAY to be the BOSS with Bruce Tulgan (DVD) (DS)	DVD	R 26 535,65
Keeping the Good Ones (DVD) (DS)	DVD	R 26 535,65

Leaders Of Character: Leadership The West Point Way (DVD) (DS)	DVD	R 26 535,65
Leadership And Self-Deception (DVD) (DS)	DVD	R 26 535,65
Leadership And The New Science (DVD) (DS)	DVD	R 26 535,65
Leadership at Every Level (DVD)	DVD	R 5 588,70
Let's Get Honest: Sexual Harassment Training Package (DVD) (DS)	DVD	R 26 535,65
Magic Of We, Full Package (DVD) (DS)	DVD	R 23 727,83
MANAGER MOMENTS: How To Excel in Tricky Situations (DVD) (DS)	DVD	R 26 535,65
MANAGER MOMENTS: Interviewing and Termination Do's and Don'ts (DVD) (DS)	DVD	R 26 535,65
Managing Diversity (DVD) (DS)	DVD	R 23 727,83
Managing Ethics: Code of Conduct Training for Managers (DVD)	DVD	R 5 588,70
Managing People (DVD)	DVD	R 4 746,09
Managing Stress (DVD) (DS)	DVD	R 23 727,83
Managing the Workplace Bully (DVD)	DVD	R 5 588,70
Meeting Robbers 2nd Edition (DVD) (DS)	DVD	R 23 727,83
Mining Group Gold (DVD) (DS)	DVD	R 23 727,83
Moment of Truth (DVD) (DS)	DVD	R 26 535,65
Motivating Your Employees (DVD)	DVD	R 4 746,09
NegotiatingSuccess (DVD)	DVD	R 3 192,17
New Supervisor Collection (DVD)	DVD	R 26 676,52
Not Everyone Gets a Trophy with Bruce Tulgan (DVD) (DS)	DVD	R 26 535,65
Other Side Of The Window: Providing Exceptional Service in Government (DVD) (DS)	DVD	R 20 920,00
Painless Performance Improvement (DVD) (DS)	DVD	R 26 535,65
Patient Diversity: Beyond the Vital Signs (DVD) (DS)	DVD	R 18 112,17
Peacock In the Land of Penguins (DVD) (DS)	DVD	R 18 112,17

Performance Appraisals: Getting Results (DVD)	DVD	R 4 746,09
Pigeonholed In The Land of Penguins (DVD) (DS)	DVD	R 15 304,35
Positive Discipline (DVD) (DS)	DVD	R 26 535,65
Power of Expectations: The Pygmalion Effect, Educator's Cut (DVD) (DS)	DVD	R 9 687,83
Power of Future Conversation (DVD) (DS)	DVD	R 20 920,00
Power of Future Conversation, Government Version (DVD) (DS)	DVD	R 20 920,00
Power Of Listening (DVD) (DS)	DVD	R 23 727,83
Power of Positive Discipline (DVD)	DVD	R 5 588,70
Preventing Workplace Bullying: Recognize & Respond to Bullies at Work (DVD) (DS)	DVD	R 26 535,65
Professional Email Etiquette (DVD)	DVD	R 4 746,09
Pygmalion Effect: Managing the Power Of Expectations 3rd Edition (DVD) (DS)	DVD	R 26 535,65
Race Without A Finish Line (DVD) (DS)	DVD	R 15 304,35
Remember Me 3rd Edition (DVD) (DS)	DVD	R 23 727,83
Remember Me 3rd Edition, Hospitality Version (DVD) (DS)	DVD	R 23 727,83
Respectful Communicator: The Part You Play (DVD) (DS)	DVD	R 20 920,00
Respectful Workplace: It Starts With You (DVD) (DS)	DVD	R 20 920,00
Sexual Harassment: Harassment-Free Workplace Employee Edition (DVD)	DVD	R 11 204,35
Sexual Harassment: Harassment-Free Workplace Manager Edition (DVD)	DVD	R 11 204,35
Sexual Harassment: Harassment-Free Workplace: Manager and Employee Edition (DVD)	DVD	R 16 820,00
Social Media at Work (DVD)	DVD	R 5 588,70
Speaking Effectively To One Or One Thousand (DVD) (DS)	DVD	R 26 535,65
Start Right? Stay Right: Orientation Basics (DVD) (DS)	DVD	R 26 535,65
Step Up and Lead Video Program	DVD	R 27 996,52
Stress Is A Gift (DVD) (DS)	DVD	R 9 687,83

Supervisor Toolkit (DVD) (DS)	DVD	R 26 535,65
Taking Charge Of Change, Healthcare Version (DVD) (DS)	DVD	R 18 112,17
Taking Charge Of Change, Revised (DVD) (DS)	DVD	R 26 535,65
Team Building: What Makes A Good Team Player? (DVD) (DS)	DVD	R 23 727,83
Team Building: What Makes A Good Team Player? Government Version (DVD) (DS)	DVD	R 23 727,83
Team Building: What Makes A Good Team Player? Healthcare Version (DVD) (DS)	DVD	R 18 112,17
Team Building: What Makes A Good Team Player? Manufacturing Version (DVD) (DS)	DVD	R 23 727,83
Teamwork In Crisis: The Miracle Of Flight 232 (DVD) (DS)	DVD	R 26 535,65
The Art of Networking (DVD) (DS)	DVD	R 20 920,00
The Drug-Free Workplace (DVD) Manager & Employee Combo Version	DVD	R 9 800,00
The Guest 2nd Edition (DVD) (DS)	DVD	R 26 535,65
The Leadership Pickles (DVD) (DS)	DVD	R 26 535,65
The Practical Coach (DVD) (DS)	DVD	R 26 535,65
The Practical Coach 2 (DVD) (DS)	DVD	R 26 535,65
The Respectful Supervisor: Integrity and Inclusion (DVD) (DS)	DVD	R 20 920,00
The Respectful Supervisor: Motivating and Retaining Employees (DVD) (DS)	DVD	R 20 920,00
The Right Words at the Right Time... Customer Service Recovery for Government (DVD) (DS)	DVD	R 26 535,65
The Right Words at the Right Time... Customer Service Recovery for Healthcare (DVD) (DS)	DVD	R 26 535,65
The Right Words at the Right Time... Customer Service Recovery for Retail (DVD) (DS)	DVD	R 26 535,65
The Unified Team (DVD) (DS)	DVD	R 26 535,65
The Well-Managed Meeting (DVD)	DVD	R 5 588,70
Verbal Communication: The Power Of Words (DVD) (DS)	DVD	R 23 727,83
Voices of Truth (DVD) (DS)	DVD	R 9 687,83
WAYMISH (DVD) (DS)	DVD	R 26 535,65

We're In The Band (DVD) (DS)	DVD	R 26 535,65
We're On The Same Team, Remember? (DVD) (DS)	DVD	R 26 535,65
What Do You Say? (DVD) (DS)	DVD	R 26 535,65
What to Do When Conflict Happens (DVD) (DS)	DVD	R 26 535,65
What's Your Pickle? (DVD) (DS)	DVD	R 26 535,65
When The Coach Is You! (DVD) (DS)	DVD	R 23 727,83
When The Coach Is You! Government Version (DVD) (DS)	DVD	R 23 727,83
When The Coach Is You! Healthcare Version (DVD) (DS)	DVD	R 18 112,17
When the Phone Rings: Telephone Skills for Better Service (DVD)	DVD	R 4 746,09
Working With You Is Killing Me (DVD) (DS)	DVD	R 26 535,65
Workplace Ethics: Code of Conduct Training for Employees (DVD)	DVD	R 5 588,70
Workplace Violence: The Early Warning Signs (DVD) Employee Version	DVD	R 5 588,70
Workplace Violence: The Early Warning Signs (DVD) Manager Version	DVD	R 5 588,70

Contact: Denise Van Heerden • [denise@ninanathi.co.za](mailto:denise@ninanathi.co.za) | [denise@trainingresources.co.za](mailto:denise@trainingresources.co.za) • +27 (0) 83 300 4233

[www.ninanathi.co.za](http://www.ninanathi.co.za) | [www.trainingresources.co.za](http://www.trainingresources.co.za)

Ninanathi Creations: 2009/228126/23

